



Crossing the Quality Chasm

Course Description

Crossing the Quality Chasm provides a look at the historical aspects of healthcare quality and the evolution of those programs to present day mandated and elective quality initiatives. The information is brought to you with real-life case studies to demonstrate trends and legal liabilities of process failure and ways to mitigate your practice risk.

Program Learning Outcomes

This program prepares the learner to:

- Discuss historical quality programs.
- Understand the evolution of healthcare quality initiatives.
- Discuss areas of practice liability.
- Create process improvements to mitigate risk.

Agenda

Sign-in begins at 7:30 am. The day includes a break of 15 minutes. The order of lectures presented and break times may vary according to speaker preference.

8:00 am to 5:30 pm

- 0800 **Historical Perspective of Healthcare Quality and Recent History, Emphasis**
Quality Audits | CQM | CQI | *To Err is Human*, 1999 | Pockets of Quality | The Quality Chasm: Faces of Quality
- 0900 **Mandated vs. Elective Programs**
Meaningful Use | Physician and Care Criteria | JACHO/TJC | Certification | Consortiums | Baldrige | Magnet Status
- 1000 **Break**
- 1015 **Environmental and Cultural Influences**
Culture of Care | Staff Education | Staff Engagement | Risk Management
- 1215 **Lunch**
- 1315 **Legal Relationship Between Quality and Practice**
Patient Safety Goals | Standards of Care | Care Guidelines | Best Practices | Case Studies
- 1515 **Break**
- 1530 **Case Studies**
Electronic Records
- 1700 **Conclusion**
Future of Healthcare Quality
- 1730 **Adjourn**

Accreditation

RN/LPN/LVN/Other: 8 Contact Hours

MED-ED, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation (**ANCC**).

MED-ED, Inc. is an approved provider by the following State Boards of Nursing: **Florida**/FBN 50-1286, **Iowa**/296, **California** #CEP10453.

If your profession is not listed, we suggest contacting your board to determine your continuing education requirements and ask about reciprocal approval. Many boards will approve this seminar based on the accreditation of the boards listed here.

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